Program features:

- Patient Assistance
- Coverage Assessment
- Reimbursement
- Copay Assistance

Contact us!

The Prosigna Patient Support Program is available through 855-4PROSIGNA (855-477-6744)

Call center options:

- Press 1 for the Prosigna Patient Support Program
- Press 2 for Medical Information
- Press 3 for Sales and Order Information
- Press 4 for Product Safety Issues or Complaints
- Press 0 to reach the Operator

For details on Product Billing Codes, visit our website.

www.prosigna.com

Phone: 855-4PROSIGNA (855-477-6744)
Fax1: 833-853-8359
Fax2: 833-853-8360

NanoString Technologies, Inc.
530 Fairview Ave N, Suite 2000
Seattle, WA 98109
www.nanostring.com

For more information, email info@prosigna.com
Our commitment
NanoString Technologies is committed to providing health care providers with the most advanced actionable diagnostic and prognostic technology which will help improve breast cancer care for patients around the world.

About the program
The Prosigna Patient Support Program (PPSP) is designed to help breast cancer patients gain access to the important information which can be obtained from the Prosigna Breast Cancer Prognostic Gene Signature. The program includes an array of program services to meet the needs of patients and health care providers, by providing information on coverage for Prosigna.

Enrollment in PPSP
Resource counselors are available to help physicians and their patients who are seeking clarification on access and to the Prosigna Breast Cancer Prognostic Gene Signature Assay.

To enroll today call:
855-4PROSIGNA (855-477-6744)
Fax1: 833-853-8359
Fax2: 833-853-8360

Program Features

PATIENT ASSISTANCE
Patient assistance may be available for patients who do not have coverage for Prosigna. A resource counselor will determine if you are eligible for this resource.

REIMBURSEMENT
Our program counselors will help navigate through denials and appeals and also offer billing/coding information specific to each patient’s health plan.

COVERAGE ASSESSMENT
PPSP will help determine your patient’s benefits and coverage through a benefits investigation and/or by assisting with prior authorization assistance. Resource counselors will conduct a Benefits Investigation to determine the payer’s requirements or extent of coverage for the Prosigna Assay. A BI can produce one of three outcomes: 1) Positive Coverage, 2) Prior Authorization (PA) or 3) Coverage is denied/unavailable. Our resource counselors will help you determine if a PA is needed and will help complete and submit PA forms (if applicable). If coverage is not available, our counselors will help determine next steps.

PROSIGNA COPAY ASSISTANCE
Assistance may be available to help commercially insured patients with their out of pocket costs for Prosigna. A resource counselor can help you determine if you are eligible for this benefit.